# NBA Game Time, Hoop FX, and Collegiate Basket Ball Service Manual 



## Innovative Concepts in Entertainment

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## SAFETY AND WARNINGS BEFORE YOU BEGIN

WARNING: WHEN INSTALLING THIS GAME, A GROUNDED A.C. RECEPTACLE MUST BE USED. FAILURE TO DO SO COULD RESULT IN INJURY TO YOURSELF OR OTHERS. FAILURE TO USE A GROUNDED RECEPTACLE COULD ALSO CAUSE IMPROPER GAME OPERATION, OR DAMAGE TO THE ELECTRONICS.

## NOTE: THIS GAME IS INTENDED FOR INDOOR USE ONLY.

DO NOT DEFEAT OR REMOVE THE GROUNDING PRONG ON THE POWER CORD FOR THE SAME REASON AS GIVEN ABOVE. USING AN IMPROPERLY GROUNDED GAME COULD VOID YOUR WARRANTY.

HAVE A QUALIFIED ELECTRICIAN CHECK YOUR A.C. RECEPTACLE TO BE SURE THE GROUND IS FUNCTIONING PROPERLY.

THIS GAME IS DESIGNED TO DISSIPATE STATIC ELECTRICITY THROUGH THE GROUNDING PLANE OF THE GAME. IF THE A.C. GROUND DOES NOT WORK, THE GAME COULD DISCHARGE STATIC ELECTRICITY THROUGH THE GAME CIRCUITRY, WHICH COULD CAUSE DAMAGE.

THE POWER SUPPLY IS NOT VOLTAGE ADJUSTABLE. TO OPERATE THE GAME AT VOLTAGES OTHER THAN THOSE IT WAS DESIGNED FOR. PLEASE CONTACT OUR SERVICE DEPARTMENT FOR VOLTAGE CONVERSION INFORMATION.

## WARNING

DO NOT remove any of the components on the main board (e.g. compact flash and eproms) while the game is powered on. This may cause permanent damage to the parts and the main board. Removing any main board component part while powered on will void the warranty.

ALWAYS REMOVE POWER TO THE GAME, BEFORE ATTEMPTING ANY SERVICE, UNLESS NEEDED FOR SPECIFIC TESTING. FAILURE TO OBSERVE THIS PRECAUTION COULD RESULT IN SERIOUS INJURY TO YOURSELF OR OTHERS.

THIS GAME IS NOT SUITABLE FOR INSTALLATION IN AN AREA WHERE A WATER JET COULD BE USED.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

## AC Power Information

The games main fuse is accessed through the back of the game at the power mod. Above the power cord is a small panel that contains the main fuse.

The value of the fuse for 120 volt users is 4 AMPS at 250 Volt type slow blow.
The value of the fuse for 230 users is 2.5 AMPS at 250 Volt type slow blow.

Fully Disassembled Games - Parts included Page


Place two basket balls under the main cabinet. Insert one 6110 insert to one side and one 6110 with 6107 attached to the other side in the middle hole, at the top of one leg (either, they are the same). When tightened a small space will be present between the leg and 6110 nuts. Repeat for other side. Then slide the front leg into the cabinet front until it rests on the AA06110 inserts.

Secure using one 6110 insert to one side and one 6110 with 6107 attached to the other side in the upper hole. Repeat for the other side. REPEAT for the back leg using the same hardware and hole positions.


Lift the cabinet back upright. Then position the backboard at the back of the cabinet. Use two 6799 Allen bolts to secure the backboard to the cabinet.


Lift the left side cage up onto the cabinet. It mounts to the inside of the cabinet. Using four AA6220 bolts secure the back of the cage to the backboard.


Slide the basket ball deflector cage in between the side cages and cabinet base. The bracket goes at the top of the deflector. Attach the deflector cage with four AA6281 bolts from the top, two on each side. Secure with four AA6966 nylon nuts from the bottom, two on each side.


Lift the top cage up onto the cabinet. Using four AA6211 bolts secure the sides of the top cage to the cage sides.



## LINKING

To link two or more games together, connect one end of a RJ45 linking cable to the "OUT" (J5) jack of the first cabinet. Then connect the other end into the next game at "IN" (J4). Continue to connect cabinets this way until you get to the last cabinet. This cabinet you would connect a cable from the "out" (J5) to the "TERM" (J9) connector of the last cabinet.

No software options need to be changed in order to enable linking!


When power is applied, the game will display its version number on the back board,
 then pause, show it's assigned ID, then go into attract mode. If the game shows dashes instead of a assigned ID number, there was failed communication between the games. Double check connections go in to out and term is installed in last game.


Then attach another NS1031 support bracket on the right game with two AA6094 hex bolts, two AA6212 washers, and two NS3004 spacers.



Then attach another NS1031 support bracket on the same game with two AA6094 hex bolts, two AA6212 washers, and two NS3004 spacers.



Do not attempt to lift the marquee up on the support brackets without sufficient help. We recommend at least one additional person to lift the marquee up onto the support brackets.


Secure the Mega Marquee with two AA6917 Allen bolts, four AA6212 washers and two PC60604 nylon nuts. The Then attach another NS1031 support bracket on the right game with two AA6624 hex bolts and two AA6212 washers.

Then at the back use one AA6624 hex bolt and AA6212 washer at the top hole. The bottom hole use AA6917 and AA6212.

REPEAT FOR THE OTHER BRACKET.


## Marquee Linking

To link the marquee to two or more games, connect one end of a RJ45 linking cable to the "IN" (J4) jack of the first cabinet (GAME 1). Then connect the other end into the "IN" of the marquee.


When power is applied, the game will display its version number on the back board,
 then pause, show it's assigned ID, then go into attract mode. If the game shows dashes instead of a assigned ID number, there was failed communication between the games. Double check connections go in to out and term is installed in last game. The Marquee will display dashes when there is no communication.

## Programming Options

Game options can be changed in program mode. The game must be in attract mode (no one playing the game) to enter program mode. Open the coin door to access the program button. Press the program button to enter program mode. The right display (SCORE) shows you option number while the left display (HIGH SCORE) shows you the value for that option. Pressing the "SELECT" button advances to the next option while pressing "UP" or "DOWN" buttons will change the value for that option.

The next page details the options available and their meanings.

## NOTE: THIS IS A ONE PLAYER GAME ONLY.



| Option | Default | $\underline{\text { Min }}$ | $\underline{\text { Max }}$ | $\underline{\text { Inc }}$ |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Game Volume | 5 | 0 | 7 | 1 | "Game Volume" |

This option adjusts the volume levels for game commentaries and announcements.

1
Background Volume 3
30
$\begin{array}{ll}7 & 1\end{array}$
"Background Volume"
This option adjusts the volume of ambient noises and music.

2
Coin 1
1
0
9
1
"Cost of Credit"
Defines how many pulses are needed to give one credit to start a game. A pulse can come from either the coin switch or dollar bill validator.
3
Coin 2
1
$0 \quad 10$
1 \# of Coin 1's

Coin line 2 wire is worth $X$ many pulses of coin 1 pulses. For example a dollar coin is worth 4 quarters. If you attached a quarter to coin 1 wire and a dollar mech to coin 2 wire you would set this option to 4 because a dollar is worth four quarters (pulses).
4 DBV
4
$0 \quad 10$
1 \# of Coin 1's

DBV line is worth $X$ many pulses of coin 1 pulse. Your DBV can be set in two ways. If the DBV is set to 4 then this option is set to 1 . If your DBV is set to 1 then this option is set to 4.

5 Discount 5 0 $0 \quad 9 \quad 1 \quad$ "\# of Games til Disc"
When a value is other than 0 that many games purchased in a row (before starting a game) will result in one free game.


This option allows you to give more than one game per credit. For examples if this option is set to 2 and a player has purchased one credited, the game will give the player two games for that one credit.

7 Game Time 75 30 60 1 "Game in Seconds"
The value of this option determines the total game time.
$8 \quad$ Attract Time
2
$0 \quad 30$
1 "Attract time"

How many minutes should the attract mode should run. The type is set in option 7.

9 |  | Attract Type | 3 | 0 | 3 | 1 |
| :--- | :--- | :--- | :--- | :--- | :--- | Hoop Move 0/2, Audio 0/1

A value of $0=$ no attract mode, $1=$ audio only, $2=$ backboard movement only, and 3 means both audio and backboard movement.

10
Ticket Divider
5
0
50
2
Ticket Divider (Points/Divider)
This value is divided into the total amount of points earned to determine the amount of tickets to be paid. For example a value of 5 and the play scored 100 points at the end of the game, the game would pay 20 tickets out (if option 16 is set to 1).

11 JFP 11 |  | 0 | 0 | 20 | 1 | Just for Playing Tickets |
| :--- | :--- | :--- | :--- | :--- | :--- |

A value set here will pay this amount of tickets no matter how many points scored.
12
Hoop Motion Game 1
011
Hoop Motion On = 1 Off $=0$

This option will disable the back board from moving.
13 Link Time $0 \quad 0 \quad 10 \quad 5 \quad$ How long to Wait for Link time

This option allows you to wait for this amount of time for other players to coin in before starting a game. (for linked games only).

14 |  | 100 | 0 | 2500 | 10 | Bigh Score Ticket Bonus Tickets |
| :--- | :--- | :--- | :--- | :--- | :--- |

This option sets how many tickets will be paid out if the high score is achieved. This is in addition to points scored.
15 Default High Score 101 50 250 5 Default High Score/ Not saved

This option sets the high score on power up.

16 Save High Score $0 \quad 0 \quad 1 \quad 1 \quad 1=$ Save, $0=$ No Save
This option tells the game to remember the high score or not.
17
Ticket Cap
0
0
50
1
Max Tickets Given per game, $0=$ off

This option will limit the total amount of tickets that can be paid.

1
0
2
1
0-JFF/Free, 1-Normal, 2-1/2 physical
This option allows you to turn off tickets or divide the amount of tickets owned in half. Leaving the value on 1 will pay out 1 ticket owed $=1$ ticket paid. When set to 1 or 2 options 11 and 17 are used. When both 18 and 11 are 0 and 17 is 1 the game will give a free game instead of tickets. If 18 and 17 are 0 but 11 has a value, those tickets will be paid no matter what the player scores. If 18,11 , and 17 are 0 then the game is in just for fun mode and no tickets will be paid.
193 Point Time $10 \quad 0 \quad 30 \quad 1 \quad 3$ 3 Point time left start time

This option sets the length of time the game will award 3 points instead of 2 at the end of the game. It will not add additional time to the game play.

20 Bonus Round Time 15 10 $\begin{array}{lllllll} & 10 & 1 & \text { Bonus Round Length }\end{array}$
This value sets the length of time for the bonus round. This is in addition to the game time. The player must score at least the value stored in option 19 to be able to play the bonus round.

0200
2
Target Score for Bonus Round
This is the amount of points needed to play the bonus round at the end of the game. Note, if games are linked, each player will be allowed to play the bonus round regardless of points won if one player achieves the score.

22 Bonus Round Points |  | 1 | 1 | 3 | 1 | Points per Basket Bonus Round |
| :--- | :--- | :--- | :--- | :--- | :--- |

This option allows you to set the amount of points for each basket during the bonus round.

You can enable or disable the backboard from moving during the bonus round. This will not change the settings for game play or attract motion.

Color $1 \quad 0$
1
6
1
Attract Color 1
This option is for color 1 of the attract colors the game will cycle through during attract mode.

25
Color 2
2
16
$6 \quad 1$
Attract Color 2
This option is for color 2 of the attract colors the game will cycle through during attract mode.
26 Color 3 $\quad 4 \quad 1 \quad 6 \quad 1 \quad$ Attract Color 3
This option is for color 3 of the attract colors the game will cycle through during attract mode.

27
Factory Reset
0
0
1
1
Factory Reset
A setting of 1 will reset and load all default values to the game.

Ticket out options:
Normal Tickets
$1 / 2$ Tickets
Just For Fun
Set Tickets
Free Game on High Score

Options that need to be set:
$18=1,11$ and 17 used
$18=2,11$ and 17 used
$18=0,11=0,17=0$
$18=0,11=$ Tickets, $17=0$
$18=0,11=0,17=1$

## Color codes

Color 0 Red
Color 1 White
Color 2 Blue
Color 3 Orange
Color 4 Green
Color 5 Yellow
Color 6 Pink
Color 7 Purple

## Keeping the game balls slightly soft, will ensure more control, and better gameplay!

## Programming Options for Mega Marquee 1.01

| Option |  | Default | Min | Max | Inc |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0 | Score Base | 75 | 25 | 250 | 1 | Lowest Score |
| 1 | Ticket Base | 100 | 0 | 9975 | 25 | Tickets for High Score |
| 2 | Games To Dec | 5 | 0 | 100 | 1 | How many Lost games to Dec Score |
| 3 | Dec Amount | 5 | 1 | 20 | 1 | When Dec change by this amount |
| 4 | Games to Inc Tickets | 1 | 0 | 100 | 1 | Game losses to Inc Tickets |
| 5 | Inc Amount | 1 | 1 | 20 | 1 | How many Tickets when Inc'd |
| 6 | Save High Score | 0 | 0 | 1 | 1 | High Score remains for power cycle |
| 7 | Color 1 | 0 | 0 | 7 | 1 | Color 1 |
| 8 | Color 2 | 4 | 0 | 7 | 1 | Color 2 |
| 9 | Color 3 | 2 | 1 | 7 | 1 | Color 3 |
| 10 | Color Speed | 5 | 0 | 20 | 1 | Speed of Color Cycle |

Selected Color Numbers

Color 0 Red
Color 1 White
Color 2 Blue
Color 3 Orange
Color 4 Green
Color 5 Yellow
Color 6 Pink
Color 7 Purple

Note:

To enter programming mode you must be on linked game \#1. Press the "Down" button to enter programming mode. You cannot be in game programming mode to do this. After that the Marquee will show a P0 and a value. That is option \#0. Pressing the select button will cycle thru the modes. Pressing the up button will increment the option wrapping if you go to far. Pressing the "down" button will decrement the option, again wrapping if you go to low.

To exit Marquee programming press the "prog" button. Doing this once will exit programming of the marquee and pressing it again will enter programming for the game.

It is important to set each game option the same between games. Setting games to different settings would confuse the players when they are competing head to head. Players would win different amounts of tickets at different scores or be charged differently to play games.

When a marquee is used, the marquee will show the points needed to score and the amount of bonus tickets that can be win. If all games are set differently, the marquee will use the highest settings for those two options out of all the linked games.

When the games are powered on they will first display the version number of the software installed and preform a self check. Then they will determine what station ID they are. This is displayed then as "ID" and then a number. The game will continue to show dashes until it has determined what station ID it is. A setting in the software will determine how long to wait before going into game mode. This occurs if no communication is found. This setting can be increased if more games are linked together requiring more time for them to communicate.

## NOTE: THIS IS A ONE PLAYER GAME ONLY.

## LINKING

If the games do not ID themselves at startup you will need to isolate the problem to either one of the display boards or one of the cables. It is recommended to isolate the games to pairs when working with three or more games. In this example below, it is recommended to unplug the connector going "in" to game 3 and move it to "TERM" of game 2. Reboot the game.

If it correctly configures the ID then move the back board display of game 3 to game 2 to retest. At this point if the game no longer will correctly configure, replace the back board display.

If it never configured correctly replace the cable from game 1 "out" to game 2 "in" with another cable. Although the cables are standard and can be tested with a cable tester the connection between games are not standard and contain harmful voltages. They are designed only for use with ICE products. Once you have two games linked and working, test the remaining cables between the "out" of game 1 and the "in" of game 2.


## Marquee Linking

When the marquee is powered on it will display dashes until the it can communicate with other linked games. At anytime the communication is lost the display will show dashes. If the marquee power is applied after the games are powered on, the marquee will not establish communication with other games. Always power the marquee on first or at least at the same time with the games. Powering games on first will result in the marquee not linking.

The marquee can only be plugged in before Station ID 1 game or the game that has no input from another game plugged in. The marquee is always the first game in the chain.

If the marquee cannot establish any communication with other games start by replacing the link cable. Then check to see if the last game has the "OUT" connected to "TERM" of the same game.

Unplug the marquee and power on games. Do the games assign themselves station ID's?

If yes and you have replaced the cable then replace the marquee board.


## Score sensor theory of operation

The game uses an intelligent reflective sensor to register a score during the game. The sensor operates by transmitting a beam of light from the transmitter LED and then looks for the beam to be bounced back at the receiving LED. Both of these LEDs are intergraded into a single sensor assembly. The light that is transmitted from the sensor is red and it can bee seen with the
 naked eye when a white piece of paper is held in front of the sensor assembly.

## Net sensor troubleshooting

## If shots do not register

Check for +12 VDC power to the net sensor, this can be done visually or with a voltage meter. A red LED facing the customer and a green LED on the lower left side are visual indicators the sensor has power. To use a voltage meter, at the back of the sensor attach the red probe on the Brown wire ( 12 VDC ) and the black probe to light blue/blue wire (ground). The meter should read 12 VDC or within 10 percent of that.

-     - If no voltage is present then move the red probe to pin 1 and the black probe to pin 3 at connector $J 1$ of the score display board.
-     - If there still is no voltage and the display is lit then replace the display board.
-     - If there is power present at J1 connector then check / repair the harness

Check the signal line of the net sensor. There is a LED visual indicator on the left side of the net sensor that will light orange when the sensor is blocked. You can measure the signal line output to the score display by touching the red probe on the black wire (signal) and the black probe on the light blue/blue wire (ground) at the sensor. The meter should read voltage at 3.3VDC and when blocked, 0 VDC.

-     - if the voltage does not change, with the probes previously attached, adjust the sensitivity of the net sensor.

If adjusting the sensitivity still doesn't show voltage, replace the sensor.

-     - if the voltage is changing and the score display is on, check and repair the harnessing from the sensor to J1 at the back board.
-     - If no problems are found with the wiring then replace the display board.


## Net sensor adjustment

The net sensor has a sensitivity adjustment located on the side, below the visual indicator LEDS, to adjust for environmental conditions in your location. Turning the screw clockwise will increase the sensitivity and turning it counter clockwise will decrease the sensitivity.


## Back board motor theory of operation

The game uses a motor to move the hoop assembly left and right. A motor arm connects to the motor and rests between two DELRIN blocks that ride on a HPDE channel. The motor will always attempt to keep itself centered. This is accomplished by using an optical sensor to read reflective tape at the back of the motor arm. This determines when it is in the center position. If the sensor board does not see the reflection from the tape, it will activate the motor periodically throughout the game. The motor is activated when the display board sends a low voltage signal to a sold state relay. This relay connects to the motor and controls the incoming A.C. voltage to the motor. When the motor drive signal is present at the relay its internal contacts completes the AC circuit to the motor causing the motor to move the hoop assembly.

WARNING—when servicing the backboard assembly keep your fingers clear of the motor arm to avoid injury!


Troubleshooting the back board not moving.
Step 1 - Check option 12 is set to 1 . This enables movement.
Step 2 - Check the set screw in the motor arm is tight and engaging the shaft.
Step 3 - Check for incoming AC voltage between tabs 1 and 2 (brown wires) of the solid state relay.
-if there is voltage then proceed to the next step.
-If there is no voltage then inspect the harnessing and all AC inter connections.
Step 4 - check for the signal to turn the relay on. There is an indicator LED on the solid state relay which lights when the signal is present. You can measure this signal using a voltage meter set to DC voltage. Place the red probe on pin 3 (orange/blue trace wire) and the black probe on pin 4 (violet wire). The meter should read 0 VDC when there is no signal. It should change to 12 VDC with a signal present. There will always be a constant 12 VDC on tab 3 of the relay if you use on the back display board at J2, pin 2 . If the 12 VDC is not present at this pin, check the voltage at the connector J6, pin 1 on the same board.

- if there is a signal to the relay and the voltage to the motor is present then replace the motor.
- if no signal is present at the relay measure at connector J6 with the red probe on pin 5 and the black probe on pin 1.
- if 12 VDC is present repair the harnessing.
- if there is o VDC replace the back display board.


## Hoop will not center.

The optical encoder mounted on the rear of the back board assembly reads the reflective tape on the back of the motor arm to determine when the hoop is in the center position. When the hoop is centered it is called the home position of the motor. The back display board will always try to move the hoop to the center position even if the movement is disabled in the software programming.

Step 1 - inspect the optic sensor for signs of physical damage and that the reflective tape on the motor arm is still present and undamaged.

Step 2 - measure the optic board with the red probe on pin 1 ( +12 vdc , orange wire) and the black probe on pin 3 (ground, black wire). You should measure +12 VDC.

- if you have the correct voltage, proceed to step 3.
- inspect the wiring for damage all the way back to connector J6 on the timer board. If the wiring is good and the display is off, replace the display.

Step 3 - measure at the optic the output (signal) by placing the red probe on pin 2 (signal , white wire) and the black probe on pin 3 (ground, black wire). You should see +5 VDC when the reflector tape is in front of the optic. 0 VDC when it is not.

- If not working in this manner inspect the harnessing and connections to the display board to connector J6. Unplug the connector and measure with the red probe pin 3 and the black probe on pin 4.
- if the voltage is 3.3 vdc then replace the sensor.
- if not then replace the display board.



## Ball gate theory of operation

The game uses a linear actuator to control the ball gate. The linear actuator has a spring loaded mount that pushes the gate back up if it is pressed down. There are internal limit switches to control the movement of the push rod when it reaches the end of its travel in the actuator. For this reason, there will always be voltage to the actuator. The reason for this is so the gate will remain closed until otherwise told to do so. When the game is started, the main board will send a signal to a relay board located at the front of the cabinet of game. This will reverse the polarity of the voltage to the actuator causing the gate to open.


## No movement from the ball gate

Step 1 - inspect the wiring and connections from the actuator to the relay board for signs of damage. This is located inside the front podium.

Step 2 - check the 12 VDC input voltage to the relay PCB at connector J1 by touching the red probe on pin 1 (orange wire ) and the black probe on pin 2 (black wire). You should measure +12 VDC.

- if no voltage is present check the wires and connections back to J3 connector of the main board.

Step 3 - Start a game and measure the voltage at J1 again but use pin 3 (brown/yellow wire) for the red probe and pin 2 for the black probe.

- If no voltage is present and all harnessing and connectors are good, replace the main board if missing.

Step 3 - check for output voltage on the J2 connector of the relay PCB. In standby mode you will see +12vdc from the black wire (positive, use red probe) to white wire (negative, use black probe). When the game is started the voltage will reverse polarity.
-if no voltage is present, replace the relay PCB.
-if voltage is present and the wiring is good to the actuator, then replace the actuator.







## Suggested Spares

| NS3050X Item number | ASY FRONT CABINET Description |
| :---: | :---: |
| AA5014 | LOCK (7/8 CAMLOCK) ,45 |
| BA2063LX | HARNESS (MONITOR SUPPLY AC) |
| BB2004 | BUTTON MED RD ORANGE BB LEGEND |
| CB2233X | PCBA (DISPLAY) |
| DJ2007 | SPEAKER 6" WOOFER 4 OHM |
| E02007 | SPEAKER (4/8 OHM ROUND) |
| E2034XX | PCBA (BRAIN BOARD W/ 8716 FLAS |
| GF2010 | POWER SUPPLY +12VDC 29A (ROHS) |
| ML2032X | PCBA (DISPLAY) RED LED DIGITS |
| NB2218 | BUTTON MED ROUND (MULTIPLAYER |
| NS2007X | ASY (POWER MOD 6 AMP) |
| NS2033X | PCBA FACE |
| NS2034X | PCBA MAIN |
| NS2050HX | HARNESS (MAIN) |
| NS2051LX | HARNESS (PROGRAMMING BUTTONS) |
| NS2064LX | HARNESS (AMP POWER 12V) |
| NS2084LX | HARNESS (AUDIO) |
| ZS2006 | AUDIO AMP 2.1 CHANNEL |
| ZS2035X | PCBA (RELAY) |
| NS1072X | ASY (MOTOR MOUNT) |
| Item number | Description |
| E02111 | RELAY SOLID STATE (SVDA/3V10) |
| NS1077 | DRIVE ROD |
| NS2008A | GEARBOX |
| NS2061LX | HARNESS (AC RELAY) |
| NS2063LX | HARNESS (HOOP SENSOR DC POWER) |
| NS7048 | REFLECTOR |
| PE2009SX | ASY (MOTOR 110V) SPG |
| WS2039NSX | HPCB (HOOP SENSOR) |


| NS3064X <br> Item number | ASY REAR CABINET <br> Description |
| :--- | :--- |
| E00210NSX | HARNESS (HOOP SENSOR) |
| E00724NSAX | ASY (LED STRIP LARGE RGB 52 CUTS |
| E00724NSBX | ASY (LED STRIP LARGE RGB 21 CUTS |
| MD1239-P200 | HOOP (ORANGE) |
| NB3001P | BASKETBALL 8.5" (HARDENED PU L |
| NB3025 | BACKBOARD STANDOFF (REV A) |
| NS1072X | ASY (MOTOR MOUNT) |
| NS2032X | PCBA DISPLAY |
| NS3070 | BACKBOARD |
| NS7048 | REFLECTOR |
| PW1052 | SPRING, STOP(27) (BW HAN |
| BC4002 | BUMPER (SMALL ROUND WITH IN- <br> NER |
| SF3008 | CHAIN NET 10208 |
| ZS2015X | ASY (LINEAR ACTUATOR) |
| NS1013X | ASY (TOP CAGE) |
| Item number | Description |
| E00788NSAX | ASY (LED STRIP LARGE WHITE DUAL |

## Item number Description

| LC3002 | FILTER (2 x 2-1/2 RED) |
| :--- | :--- |
| ML3001 | DISPLAY FILTER SCORE (CONTROL |
| NB3009 | FILTER DISPLAY Rev. 1 |

MISC Items

| Item number |
| :--- |
| NS2008A Gearbox only <br> NB3002P Leather balls <br> NS1077 Hoop Drive Arm |



## WARRANTY POLICY

I.C.E. Inc warrants all components in new machines to be free of defects in materials and workmanship for the period listed below:

- 180 days on Main PCB's, Computers \& Motors
- 1 year on all LCD monitor panels
- 90 days on all other electronic and mechanical components

■ 30 days on all I.C.E. repairs and parts purchases
I.C.E. Inc shall not be obligated to furnish a warranty request under the following conditions:

- Equipment or parts have failed through normal wear and tear
- Equipment has been subjected to unwarranted stress, abuse or neglect
- Equipment has been damaged as a result of arbitrary repair/modification

Products will only be covered under warranty by obtaining an I.C.E. authorized RMA \#. To obtain an RMA \# please provide I.C.E. tech support with the game serial \# or original I.C.E. invoice \# and a detailed description of the failure or fault symptoms.
I.C.E. Inc will assume no liability whatsoever for costs associated with labor or travel time to replace defective parts. All defective warranty covered components will be replaced with new or factory refurbished components equal to OEM specifications.
I.C.E. Inc will cover domestic UPS ground, or comparable shipping costs during the warranty period. International or expedited shipments are available for an additional charge. To obtain credit defective parts must be returned to I.C.E. Inc, at the customer's expense, within 30 days. After 30 days a $15 \%$ re-stocking fee will apply to all returns.

ICE distributors are independent, privately owned and operated. In their judgment, they may sell parts and/or accessories other than those manufactured by I.C.E. Inc. We cannot be responsible for the quality, suitability or safety of any non-I.C.E. part or modification (including labor) that is performed by such a distributor.

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