Fast & Furious Arcade 43" Operator's Manual



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Table of Contents

OPERATION
TRANSPORTING
HANDLING COMPONENTS
DISCONNECT POWER
GROUNDING
Electrical Shocks
Monitor
Voltage5
Power Cord5
Surge Suppressor
Water and Other Liquid Sources
Connectors
Computer
VENTILATION
HAZARD TO EPILEPTICS
Manual6
Product Specifications
Electrical Power7
Temperature
Нимідіту7
DIMENSIONS7
Fuse Replacement Guide7
12V Power Distribution
Setup
SAFETY NOTICE
UNPACK MATERIALS
REQUIRED TOOLS
CABINET ASSEMBLY9
Single Game Setup9
Twin Game Setup10
Card Reader Installation and Setup11

CHECK ELECTRICAL SETTINGS	
STARTUP GAME	
Samsung Monitor Settings	
Diagnostic and Adjustments	
Basic Functional Test on Initial Power Up	
Test Menus	
Main Menu	
Diagnostics	
Pricing Adjustments (Cash)	
Pricing Adjustments (Tokens)	
Pricing Adjustments (Swipes)	
Game Settings	21
System Settings	
Audits	
Resets Menu	24
Volume	25
Calibration	
Utilities	27
System Information	
CHOOSING THE RIGHT PRICING ADJUSTMENTS FOR YOUR LOCATION	
PC Hardware	
PC Hard Drive Recovery	
Troubleshooting	
Technical Support	
Electrical and Mechanical Illustrations	

Safety

Operation

Before operating game, read this manual. Failure to properly install and operate this game could result in malfunction or accident. Operate the game in accordance with the manual.

Transporting

The cabinet is very heavy. Because the monitor is high, the cabinet is also very top-heavy. Use appropriate care when moving or transporting cabinet. It contains fragile glass and electronic components. Avoid rough handling.

Handling Components

Many components are extremely sensitive to handling, environmental and Electrostatic Discharge (ESD) events—especially the computer. Do not handle it roughly. Before servicing, call your distributor and inquire about the PC warranty. Use proper ESD procedures when servicing. Protect components from harmful environmental conditions, such as extreme temperatures, excessive moisture or other damaging effects.

Disconnect Power

Always turn the power off and unplug the unit before servicing or making adjustments unless otherwise instructed. Installing or repairing components while power is on can damage the components and void the warranty.

Grounding

Avoid electrical shock. Do not plug in AC power until you have inspected and properly grounded the unit. Only plug into a grounded, three-wire outlet. Do not use a "cheater" plug or cut off the ground pin on the line cord.

Electrical Shocks

There is no isolation transformer in the cabinet. Disconnect AC power before servicing. However, be aware that lethal voltages can remain in the electronic components even when AC power is disconnected. Use extreme caution when servicing. Verify that there is a working ground connection. If the unit sustains water damage, cease using it immediately and unplug AC power.

Monitor

The monitor contains no user serviceable parts. Do not attempt to service the monitor.

<u>Voltage</u>

Each game is manufactured for a specific AC voltage. Before applying power, verify that the AC voltage matches the game's specified voltage rating.

Power Cord

If the power cord is damaged or lost, replace it with an identical cord as supplied by the manufacturer or an authorized service agent.

Surge Suppressor

It is recommended that you plug your game's power cord into a surge suppressor to help protect from power surges that may damage sensitive electronic components.

Water and Other Liquid Sources

Do not install game near sprinkler or other water jet sources. Do not use water jet to clean game. Keep minimum clearance behind game and wall for proper ventilation but also prevent access of liquid from spills and sprays from entering ventilation holes.

Connectors

When servicing machine, ensure all connectors mate properly. If connectors do not slip in easily, do not force them. Connectors are often keyed and only connect one way. Check for correct orientation.

Computer

The computer contains sensitive components, including a hard drive. Do not handle it roughly. Call your distributor before servicing its internal components. Ask about warranty information as it relates to the PC. Cycle AC power on or off with the cabinet power switch.

A dongle has been inserted into one of the USB ports. This is required for game play.

Do not remove the dongle except for troubleshooting purposes.

Ventilation

It is critical that the game is installed in a manner that allows for proper ventilation and air flow. Game must be installed such that there is a minimum amount of clearance between the wall or another game to allow good air circulation through the game cooling fans and vents.

Hazard to Epileptics

A small portion of the population has an epileptic condition that may cause seizures. Affected persons experience seizures while watching some television pictures or playing certain video games. People who have not had seizures may still have an undetected epileptic condition. If anyone in your family has experienced epilepsy symptoms (seizures or loss of awareness), consult your physician before using video games. While children play video games, a parent should observe. Be alert to the following symptoms: dizziness, altered vision, eye or muscle twitching, involuntary movements, loss of awareness, disorientation or convulsions. If you or your child experiences these symptoms, discontinue use immediately and consult your physician.

Manual

Keep this manual available and ready for use. If the game fails to function properly, turn off the machine and unplug the AC line cord. Contact your local distributor. You may not reproduce this document or any of its contents without written authorization from Raw Thrills, Inc.

Product Specifications

Electrical Power

United States, Canada (ETL) Voltage: 120VAC / 60 Hz Operating AC Current: 5 Amps

International (CE) Voltage: 230VAC / 50/60Hz Operating AC Current:3 Amps

Temperature

50° F to 104° F (10° C to 40° C)

Humidity

Must not exceed 95% relative humidity

Dimensions

94"H x 40"W x 85"D (238.76cm H x 101.6cm W x 215.9cm D) Approximate weight 500lbs. (227kg)

Fuse Replacement Guide

NOTE: FOR CONTINUED PROTECTION AGAINST FIRE AND ELECTRICAL DAMAGE, USE ONLY SPECIFIED FUSE TYPE AND VALUE.

12V Power Distribution

Please see unit for specified fuse labeling.

Abbreviations:

Setup

Safety Notice

A 6-foot step ladder (minimum height) is required as part of the installation process (for marquee installation). Make sure that you are familiar with the manual contents, game setup, and operations before you begin the installation process. Do not push or pull on the decorative items such as the spoiler to move the game. Doing so can damage the decorative items. Be aware of your surroundings and individuals around you during the installation process for your safety and the safety of others. Work only in an area with sufficient lighting and a clean level surface.

Unpack Materials

- 1. Place the shipping crate(s) on a flat, stable surface.
- 2. Cut the banding straps and remove the cardboard lids.
- 3. Lift off the large cardboard containers surrounding the cabinet assembly and remove any shipping cleats.
- 4. Remove the keys from the front dash.
- 5. Check for shipping damage to the following:
 - Monitor(s)
 - Monitor bracket
 - Cabinet decals
- Check the AC line cords for visible signs of damage.
 Pay particular attention to the plug and line cord insulation.

Required Tools

- Drill Driver
- T-27 Tamper Resist Torx Bit
- 6ft Step Ladders (Minimum Height)

Cabinet Assembly



UNDER NO CIRCUMSTANCES SHOULD THIS GAME BE OPERATED UNLESS ALL INSTALLATION PROCEDURES HAVE BEEN COMPLETED AND ALL SAFETY FEATURES HAVE BEEN POSITIVELY TESTED AND ARE FULLY FUNCTIONAL!

*****It is recommended that the main cabinet be moved to or very near its desired operational location before beginning any of the setup tasks****

Single Game Setup

- 1. Remove the lower rear door.
- 2. Remove the upper rear door.
- 3. Unpack the single game marquee and use the supplied hardware to install. Pierce the top stripe decal to access hidden holes.
- 4. Run the power cable through the hole in the top of the cabinet and connect it inside the cabinet to the mating connector.
- 5. Move the cabinet to the desired location and set the leg levelers to the down position.
- 6. Return the rear doors to their operating position.
- 7. Plug in the AC cord at the rear of the cabinet and power on.



Twin Game Setup

- 1. Remove the lower rear door.
- 2. Remove the upper rear door.
- 3. Unpack the twin marquee and use the supplied hardware to install. Pierce the top stripe decal to access hidden holes.
- 4. Run the power cables through the respective holes in each cabinet top and connect them separately inside the right and left cabinets to the mating connectors.
- 5. Install the decorative side arches to the left and right outer cabinet walls using the five screws, lock and flat washers that are provided.
- 6. Align the cabinets next to each other in the desired location and set the leg levelers to the down position.
- 7. Return the rear doors to their operation position.
- 8. Plug in the AC cords at the rear of each cabinet and power on.



fig. b

Card Reader Installation and Setup

Due to the rising popularity of aftermarket debit card systems for cashless or coinless operation of amusement machines (i.e. Embed, Intercard, Semnox), this Fast & Furious Arcade cabinet is equipped with UCL compatible harnessing to ensure that the installation process is easier and less prone to miswiring.

UCL, or Universal Card Link, is a debit card standard established by the American Amusement Machine Association. Visit <u>https://coin-op.org/standardization/</u> for the latest UCL standard and manual information.

The UCL connections on the game use pins 1, 2, 6, 8, and 9. The other pins are unused. Each UCL connector can supply up to 1A at 12VDC.



You can choose to use 1 card reader in the pricing adjustments section of the test menu. It is recommended to use 1 card reader for best results and player access.

There is (1) supplied connection, located on the driver cabinet assembly behind the dash plate to the right of the steering wheel. It is recommended that the card reader be mounted to the bottom right corner of the dash, using the provided UCL connector and provided mounting holes.

Check Electrical Settings

- 1. Verify the voltage in the nearest AC outlet.
- 2. Verify the AC outlet ground connection is present and working.

Startup Game

- 1. Plug the two line cords into an AC outlet (Recommended: plug the line cords into a dedicated breaker to prevent capacity overload (5A@120VAC, 5A@230VAC)).
- 2. Turn the main cabinet power switches on (there are two switches, GAME and COMPRESSOR).
- 3. Calibrate the steering (follow onscreen prompts).
- 4. Calibrate the gas and brake pedals (follow onscreen prompts)
- Calibrate the camera (follow onscreen prompts).
 <u>***MACHINE IS NOT OPERATIONAL WITHOUT FIRST CALIBRATING THE HARDWARE***</u>
- 6. Verify the game and all components are operating normally. See *Basic Functional Test on Initial Power Up* in the *Diagnostics and Adjustments* section for the recommended procedure.
- 7. Complete the monitor setup for both monitors (next page).

****IMPORTANT****

PLEASE FOLLOW INSTRUCTIONS TO SET UP MONITORS

SAMSUNG MONITOR SETTINGS

Model #BE43T

STEP 1: Verify game is connected to monitor in HDMI IN 1 at rear of monitor.

STEP 2: Power on GAME cabinet and MONITOR, wait about 30 seconds.

STEP 3: Press the power button on the remote. This only needs to be done once during initial setup.

- 1. Language => [x] English
- 2. Connection Guide => NEXT
- 3. Installation Type => [x] Basic Setup
- 4. Wireless Connection => SKIP <right arrow>
- 5. Select Your TV Source => I don't receive a broadcast signal

STEP 4: Press the "SOURCE" button on the remote. Navigate to "HDMI 1."

STEP 5: Press "MENU" on the remote to enter the settings menu.

STEP 6: Verify the settings below, navigating with the remote:

- GENERAL
 - EXTERNAL DEVICE MANAGER
 - GAME MODE: ON
 - HDMI BLACK LEVEL: NORMAL
 - ECO SOLUTION
 - POWER SAVING MODE: OFF (default)
 - AUTO POWER OFF: OFF (default)

Diagnostic and Adjustments

The Service Button Panel has four buttons, three of which can navigate the menu system.

The control panel buttons can also advance through test menu screens.



Navigating the Test Menu		
Button	Action	
TEST (Not in Test Menu)	Enters Test Menu	
TEST (In Test Menu)	Selects Highlighted Option	
SERVICE (On Main Menu)	Exits Test Menu	
SERVICE (Not on Main Menu)	Cancels Selection	
VOLUME UP/Tunes Button	Move Up	
VOLUME DOWN/View Button	Move Down	
Start Buttons	Selects Highlighted Option	
Stop Motion Button	Return to Previous Screen	

When in the Pricing Menu, an on-screen message acknowledges changes or when you exit a selection without making a change.

Basic Functional Test on Initial Power Up

- 1. Enter the Input Test and verify all switch inputs are working.
- 2. Enter the Monitor Test and verify the monitor is working properly.
- 3. Enter the Sound Test and verify the audio works and is not distorted.
- 4. Enter the Light Test and verify that all the lights are working properly.
- 5. Enter the Coin Meter Test and verify the coin meter is working properly.
- 6. Enter the Watchdog Test and verify the game reboots.
- 7. Upon a successful reboot, you are ready to adjust pricing, volume and other functions.

Test Menus

Main Menu

Choose from all available operator settings and menus here. You can use the test menu bracket and volume buttons to navigate. The View/Tunes buttons also are available to use for easier navigation through these menus.

MAIN MENU

DIAGNOSTICS PRICING ADJUSTMENTS GAME SETTINGS SYSTEM SETTINGS AUDITS RESETS VOLUME CALIBRATION UTILITIES SYSTEM INFORMATION

Diagnostics

Verify or diagnose the operations of all game functions.

DIAGNOSTICS

INPUT TEST VIDEO TEST AUDIO TEST NETWORK TEST CABINET LIGHTS TEST WHEEL FORCE FEEDBACK TEST METER TEST TICKET TEST CAMERA TEST QR HIGH SCORE TEST QR ACCOUNT TEST WATCHDOG TEST

- Input Test: Test input hardware such as switches.
- <u>Video Test</u>: Checks color pattern of monitors.
- Audio Test: Test audio using 100Hz and 1000Hz.
- <u>Network Test</u>: Test the connectivity between linked games.
- Cabinet Lights Test: Tests all LED cabinet lighting together and individually.
- <u>Wheel Force Feedback Test</u>: Test steering wheel force feedback.
- Meter Test: Test the functionality of the mechanical coin meter inside the cabinet.
- <u>**Ticket Test**</u>: Test the functionality of the ticket mech.
- <u>Camera Test</u>: Test the functionality of the camera.
- **<u>QR High Score Test</u>**: Test the functionality of the QR high score code.
- **<u>QR Account Test</u>**: Test the functionality of the QR system.
- <u>Watchdog Test</u>: Test the functionality of the Watchdog (if successful the cabinet will power off and reboot).

Pricing Adjustments (Cash)

Set pricing and payout adjustments for game operation.

PRICING ADJUSTMENTS (CASH)

FREEPLAY CURRENCY INPUT CURRENCY TYPE COIN VALUE COINS TO PLAY COINS TO CONTINUE COINS TO UPGRADE MAX CREDITS

BONUS PRICING E TICKET MODE

- **Freeplay**: Turn free play mode on or off.
- <u>Currency Input</u>: Change the currency input.
- <u>Currency Type</u>: Change the currency type.
- <u>Coin Value</u>: Change the money value of the coin.
- Coins to Play: Adjust the amount of coins to start a game.
- <u>Coins to Continue</u>: Adjust the amount of coins to continue a game.
- **Coins to Upgrade**: Adjust the amount of coins to upgrade the player's car before the start of the race.
- Max Credits: Adjust the maximum number of credits.
- **Bonus Pricing**: Turn on (default off) to allow players to pay for multiple races at a discount.
- <u>E Ticket Mode</u>: N/A for cash settings.

Pricing Adjustments (Tokens)

Set pricing and payout adjustments for game operation.

PRICING ADJUSTMENTS (TOKENS)

FREEPLAY CURRENCY INPUT CURRENCY TYPE TOKEN VALUE TOKENS TO PLAY TOKENS TO CONTINUE TOKENS TO UPGRADE MAX CREDITS

BONUS PRICING E TICKET MODE

- **Freeplay**: Turn free play mode on or off.
- <u>Currency Input</u>: Change the currency input.
- <u>Currency Type</u>: Change the currency type.
- <u>Token Value</u>: Change the money value of the token.
- **Tokens to Play**: Adjust the amount of tokens to start a game.
- **Tokens to Continue**: Adjust the amount of tokens to continue a game.
- **Tokens to Upgrade**: Adjust the amount of tokens to upgrade the players car before the start of the race.
- Max Credits: Adjust the maximum number of credits.
- **Bonus Pricing**: Turn on (default off) to allow players to pay for multiple races at a discount.
- <u>E Ticket Mode</u>: N/A for token settings.

Pricing Adjustments (Swipes)

Set pricing and payout adjustments for game operation.

PRICING ADJUSTMENTS (SWIPES)

FREEPLAY CURRENCY INPUT CURRENCY TYPE SWIPE VALUE SWIPES TO PLAY MAX CREDITS

E TICKET MODE

- **<u>Freeplay</u>**: Turn free play mode on or off.
- **Currency Input**: Change the currency input.
- **<u>Currency Type</u>**: Change the currency type.
- **<u>Swipe Value</u>**: Money value of the swipe.
- **Swipes to Play**: Adjust the amount of swipes to start a game.
- Max Credits: Adjust the maximum number of credits.
- <u>E Ticket Mode</u>: Turn E Tickets on or off (default off).

Game Settings

Adjust game settings for operation.

GAME SETTINGS

LONG TRACKS DIFFICULTY METRIC UNITS ATTRACT MUSIC NAME ENTRY/HIGH SCORES QR CODES UPGRADES AUTO START FREE RACE FOR H2H WIN VOICEOVER PICKUPS ENABLE MISSIONS PLAYER ASSIST

- Long Tracks: When enabled, track length will be about 2:30 instead of 1:30.
- **<u>Difficulty</u>**: Adjust the game difficulty.
- Metric Units: Use metric units like KPH and meters.
- Attract Music: How often should music play in attract mode.
- Name Entry/High Scores: Turn on or off (default on). When on, players may enter their name and show high scores after finishing a race.
- **<u>QR Codes</u>**: Turn on or off (default off). When on, the venue and location must be set. This allows players to scan a QR code after race to share their high scores on social media sites. Additionally, this enables QR player login during car select or track select, so the player can view their achievements online, along with saving their QR login info.
- **Upgrades**: Turn on or off (default on). When on, this allows the players to purchase upgrades before the start of a race.
- <u>Auto Start</u>: Start the game when player inserts credits.
- Free Race for H2H Win: Turn on or off (default off). When on, the winner of a head to head race against another player will receive a free race.
- **Voiceover**: Enable/disable voiceovers during a race and in the menus.
- <u>Pickups</u>: Enable/disable pickups. This includes nitro and electric pickups.
- **Enable Missions**: Enable missions gameplay or make game just a race only.
- **<u>Player Assist</u>**: Assist player with auto gas if they don't use the gas pedal.

System Settings

This menu allows for customization of various system settings.

SYSTEM SETTINGS

NETWORK SETTINGS CAMERA SETTINGS LANGUAGE HIGH RES MOVIES COMBINE ATTRACT MOVIES VIRTUAL MARQUEE LED BRIGHTNESS CABINET COLOR ENABLE 2 MONITOR MODE DATE & TIME

- <u>Network Settings</u>: Turn on for linked games (leave off if operating a single game). The cabinets must be numbered in order from left to right. This ensures gameplay elements display correctly.
- Camera Settings: Change settings for photo camera (on or off).
- Language: Set in-game language.
- High Res Movies: Play highest resolution movies possible. Turn off if you experience stuttering.
- Combine Attract Movies: Combine attract movie screens across networked games.
- <u>Virtual Marquee</u>: Show a game title marquee at the top of the screen during attract and gameplay.
- LED Brightness: Adjust the brightness of the cabinet LED lights.
- <u>Cabinet Color</u>: Specify the color of the cabinet plastics.
- Enable 2 Monitor Mode: Enable 2 monitor mode (required for Virtual Marquee).
- **Date & Time**: Use to set the date and time.

<u>Audits</u>

Audit screen helps assess game performance, find intermittent problems, decide whether to adjust game difficulty and help maximize game earnings.

There are no special menu options for this test menu entry.

Resets Menu

Resets menu allows for the resetting of various machine settings and audits.

RESETS MENU

RESET CREDITS RESET TICKETS RESET PRICING ADJUSTMENTS RESET GAME ADJUSTMENTS RESET LEADERBOARDS

RESET GAME AUDITS RESET SYSTEM AUDITS RESET COIN AUDITS REST ALL AUDITS

FACTORY RESTORE

- <u>Reset Credits</u>: Reset credits to zero (0).
- **<u>Reset Tickets</u>**: Clears out all tickets owed on the game.
- **<u>Reset Pricing Adjustments</u>**: Reset all pricing settings to default.
- Reset Game Adjustments: Reset all game settings to default.
- **<u>Reset Leaderboards</u>**: Reset all high score tables.
- **<u>Reset Game Audits</u>**: Reset all game related audits.
- **<u>Reset System Audits</u>**: Reset all system audits.
- **<u>Reset Coin Audits</u>**: Reset all coin audits.
- **<u>Reset All Audits</u>**: Reset all audits.
- **Factory Restore**: Restore game to default factory settings.

Volume Volume adjustments.



- Game Volume: Adjust the volume during gameplay (from 0 to 20).
- <u>Attract Volume</u>: Adjust the volume during the attract mode sequences (from 0 to 20).
- <u>Credit Volume</u>: Adjust the volume of the credit chime (from 0 to 20).

Calibration

Calibration of hardware.

CALIBRATION

INPUT CALIBRATION CAMERA CALIBRATION

- Input Calibration: Calibrate the input POTS such as steering.
- <u>Camera Calibration</u>: Calibrate camera orientation.

Utilities

Miscellaneous operator tools.

UTILITIES

COPY AUDITS, LOGS, & SCORES TO USB VIEW MESSAGE LOG VIEW ERROR LOG VIEW ENGINE LOG SYNC ADJUSTMENTS TO ALL CABINETS

- Copy audits, logs, & scores to USB: Copy all audits and diagnostics to USB drive.
- <u>View Message Log</u>: Examine logged messages from the game.
- View Error Log: Examine error messages from the game.
- <u>View Engine Log</u>: Examine game engine messages.
- Sync Adjustments to All Cabinets: Sync all game, pricing, and volume settings with all networked games.

System Information

This screen allows you to see various information about the software and hardware.

- Serial Number
- Software Revision
- Build Date
- RIO PCB
- RIO Firmware
- Dongle Version
- Cabinet Type
- Game Template

There are no special menu options for this test menu entry.

Choosing the Right Pricing Adjustments for Your Location

Card Swipe Locations

- Make Sure Your Game is Set to *Swipes Mode*:
 - 1. Hold the Test Button for 2 seconds to enter the Test Menu.
 - 2. Select "Pricing Adjustments" from the menu.
 - 3. Select "Currency Input" from the menu.
 - 4. Select "Card Swipes" from the menu.
 - 5. Exit out of "Currency Input" menu.
 - 6. While back in "Pricing Adjustments" menu, set "Swipe Value" to the currency equivalent of your swipe, or the payout will be incorrect. THIS SETTING IS EXTREMELY IMPORTANT ! (Example: If the card swipe is worth \$1.50 in your card system, set the swipe value to \$1.50 as well).

Coin/Token Locations

- Make Sure Your *Pricing* & *Coin Value* are Correct:
 - 1. Hold the Test Button for 2 seconds to enter the Test Menu.
 - 2. Select "Pricing Adjustments" from the menu.
 - 3. Select "Currency Input" from the menu.
 - 4. Select "Cash" or "Tokens" from the menu.
 - 5. Exit out of "Currency Input" menu.
 - 6. While back in "Pricing Adjustments" menu
 - a. Select "Coins to Play" and set the desired amount of coins per game of Fast and Furious Arcade.
 - After setting the coins per play, set "Coin Value" to the currency equivalent of your coin, or the payout will be incorrect. THIS SETTING IS EXTREMELY IMPORTANT ! (Example: If your coin is worth \$0.25, set "Coin Value" to \$0.25 as well).

PC Hardware

Your Fast & Furious Arcade game uses a Lenovo M70t Desktop PC.



(above: Lenovo M70t Desktop PC)

NOTICE

WARNING: DO NOT ENTER THE BIOS SETTINGS MENU! Modifying the BIOS settings will cause your game to stop functioning. In order to boot, new security features verify the BIOS settings against factory settings, including timestamp.

PC Hard Drive Recovery

Symptoms requiring a PC hard drive recovery include:

- File test reports bad or missing files.
- Game fails to finish loading during setup.
- After resetting the AC power, an error is reported.
- Erratic Game or Attract Mode behavior.

The only way to repair corrupt files is to reinstall the software as described below:

Computer

The computer contains sensitive components. Do not handle roughly. Contact your distributor before servicing its internal components. Ask about warranty information as it relates to the PC.

Do **not** use the PC on/off switch. Turn AC power on or off with the cabinet power switch.

Steps to reinstall the software (the game ships with (1) USB drive which is used in the steps below):

(USB Thumb Drive is used on the *Lenovo M70t*)

ATTENTION: An approved "Business Account" on rawthrills.com is required to complete software installation. Please complete account activation before installing software!

See website for details: <u>https://rawthrills.com/raw-web/login</u>

- 1. With game and PC on, verify that the RIO2 board has power. If not, see Troubleshooting.
- 2. Open the upper back door of the cabinet.
- 3. Insert the recovery USB thumb drive (included in your game) into an open USB port on the PC.
- 4. Turn cabinet power switch to OFF. Wait 30 seconds.
- 5. Turn cabinet power switch to ON. Wait for install menu to load.
- 6. Once the install menu has loaded, press the Test button on the service bracket to select the installation program and then press the Test button to confirm that you want to continue with the installation.
- 7. Follow on screen instructions to begin recovery.
- 8. If recovery does not begin, check to ensure USB Drive is inserted correctly and is not damaged.
- 9. Initial software loading may take several minutes. Check progress periodically. *Do not interrupt power or reset the game during recovery.*
- 10. When software has been loaded, a message indicates that restore is complete. When instructed to remove USB Drive, wait 15 seconds then remove the drive from the PC.
- 11. Turn cabinet power switch off. Wait 30 seconds. Turn the cabinet on again.



12. Scan the QR code to the left or <u>click here (if viewing on electronic device)</u> for instructions on completing setup.

Troubleshooting

Warning: Review the Safety section before making any adjustments to the game.

Problem	Possible Cause	Solution
	Game not plugged in.	Plug game into AC outlet.
	Game not turned on.	Turn on main power switch.
	Game fuse is blown.	Check and replace fuse. See Specification section for fuse values.
Game will not power up.	No power to receptacle.	Test AC outlet and plug game into powered outlet.
	PC BIOS set incorrectly.	Contact your distributor.
	Flash Drive Installer is left connected to PC.	Disconnect Flash Drive Installer and power cycle the game.
	Faulty micro switch.	Replace the micro switch on the button and re- test. Verify that the wires are connected to the correct spades on the micro switch.
Buttons do not work.	Faulty wiring.	Disconnect the cabinet from AC power. Verify that all wires are firmly connected to each button and the PCB. Verify that no wires are frayed or improperly shorting to ground. Verify that wires are connected to the correct spades on the micro switches.
	Faulty PCB.	Ensure all connections to PCB are secure. Replace PCB if faulty.
Neither buttons nor audio work.	PCB connected to faulty USB port (boot message may indicate not detected)	To test a USB port, turn off the game, disconnect the device from the port, and then connect the game dongle to the port. Reboot the game. A No Dongle message indicates the port is bad. If the game starts, the port is working. After the test, reconnect all devices to the correct USB ports and reboot.

Problem	Possible Cause	Solution
	Bad connection.	Check connection to speakers.
	Volume set too low.	Use VOL UP button on Test panel to raise volume
	Faulty wiring.	Verify all wires are firmly connected to the speakers and the audio PCB. Verify that audio PCB is connected to the computer via USB cable.
No sound or bad sound.	Blown speakers.	Remove the grill and inspect each speaker for visible damage. Run the Sound Test from System Tests in the Operator Menu to verify each speaker is working.
	Reversed wires.	A weak or low muffled sound is a sign of reversed speaker wires. Check for reversed wires on each speaker.
	Faulty PCB.	To verify audio is working at the computer, disconnect the USB cable coming from the audio PCB and connect stereo headphones to the green computer audio port.
	Faulty power supply.	Check external DC supply and the PC supply.
Constant low audio hum.	Open ground.	Check all ground wires in cabinet. Ensure AC wall outlet is properly grounded.
	USB cable disconnected.	Check USB connection from PC to RIO2 board.
RIO2 disconnected	No power to RIO2 board.	Check for proper voltage (+5V, +12V) at RIO2 P1 connector.
Message on screen: Game	Dongle missing or disconnected.	Find the dongle cable and reseat in USB port.
dongle not found. Please RECONNECT the game dongle.	Faulty USB port.	Insert dongle cable in different USB port.

Problem	Possible Cause	Solution	
Message on screen: Insufficient RAM, 16GB	Loose or disconnected RAM stick.	Contact your distributor for service.	
required.	Faulty RAM stick.	Contact your distributor for service.	
Message on screen: GFX	Loose or disconnected graphics card.	Contact your distributor for service.	
RECONNECT the GFX card.	Faulty graphics card.	Contact your distributor for service.	
Game does not load.			
PC Drive test reports "bad" or "missing" files.			
Game fails to finish loading.			
After resetting, game still			
reports an error.	PC hard drive failure.	Recover hard drive.	
Erratic game mode or		distributor for the latest software revision.	
WARNINGI			
Data files Corrupted.			
(Game Operation May			
Become			
Unstable.)			
Game Resets	Bad file.	Run Flash Installer.	
No Video	PC not turned on.	Turn PC power switch on. Ensure IEC cable tightly plugged in. Trace cable back to source to ensure continuity.	
	Video cable not secure.	Check and secure HDMI connector(s) to Monitor(s). Check and secure DVI or HDMI connector(s) to PC.	
	Cabinet was powered on too quickly after a manual shutdown/power loss	Shut off cabinet via both switches at rear of cabinet. Leave off for 30 seconds, then power back on.	

Problem	Possible Cause	Solution	
Coin meter does not click	No pulse to meter.	Check wiring from meter to PCB board.	
during test.	Faulty meter.	Replace coin meter.	
	Blown fuse(s) on PCB	Replace 12vdc 5A fuse(s) on PCB.	
Exits Test Mode every 3 seconds.	Test button stuck in ON position.	Slide or toggle button off after Test Menu appears	
	Incorrect setting in Pricing Adjustments.	Adjust pricing settings.	
Improper number of credits given when bills are inserted.	Faulty wiring.	Disconnect cabinet from AC power. Verify wires are firmly connected to bill validator and ground wires are properly connected. Verify no wires are frayed or shorting to ground.	
Onscreen message: "Version Mismatch"	One or more cabinets is running a different version of software.	Enter test menu on each cabinet. Check the version number in the top left corner. Using the USB drive that came with your game (or a USB drive from your distributor) install latest version	
appears after reinstalling/updating software	Software install/update did not complete correctly.	to any mismatched cabinets (<i>see pg. 31 for</i> <i>installation procedure</i>). Once installation is complete, power cycle all cabinets. The message should disappear.	
Top and bottom monitor images are reversed	Connections at PC are connected to the incorrect ports.	Verify that top monitor HDMI cable is connected to the HDMI port on the video card at rear of PC. Verify that bottom monitor HMDI-DVI cable is connected to the DVI port on video card at rear of PC. If not, swap the cables around and reboot the cabinet.	
Linked game monitor displays are not displaying linked attract properly	Cabinets are number incorrectly.	Test menu – System Settings – Network Settings: Verify that the cabinets are numbered from left to right in numerical order.	

Technical Support

For an authorized distributor near you, check the Raw Thrills website at www.rawthrills.com

Betson's Raw Thrills Technical Support Hotline Phone: 1-800-753-2513 FAX: 1-201-438-5019 Email: <u>rtsupport@betson.com</u>





All Raw Thrills assembly and service videos:

rawthrills.com/assembly-and-service-videos/

Electrical and Mechanical Illustrations

- Pg. 38 Single Game Operational Dimensions
- Pg. 39 Single and Twin Game Setup Instructions
- Pg. 40 Main Cabinet Assembly Diagram
- Pg. 41 Control Panel and Dash Assembly Diagrams
- Pg. 42 Pedestal Assembly Diagram
- Pg. 43 Seat Assembly Diagram
- Pg. 44 Rear Spoiler Assembly Diagram
- Pg. 45 Single Game and Twin Game Marquee Assembly Diagrams
- Pg. 46 Main Upper Harness and PCB System Diagram
- Pg. 47 Main Lower Harness and DC Distribution System Diagram
- Pg. 48 Seat Cabinet System Diagram
- Pg. 49 Dash System Diagram
- Pg. 50 Vault System Diagram
- Pg. 51 PC, Monitors, and AC Distribution System Diagram



For the latest manual and information regarding this game scan the QR code or <u>click here (if viewing on an electronic device)</u> : 5GH5B8 : I F € I G (' ‴8I 5@G7F998 8 A 98G€BG,) ‴@L (\$‴K `L `- (‴< K 9 + <H) \$\$ @6G!Ygfja UHYX '







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∫HUbhGYU`]b[KUg∖Yf	ļ	%(



SHEET 2: MAIN LOWER HARNESS + DC DISTRIBUTION

1











	810-00492-01	[500-00131-01] RGB LED Strip Segments: 6
W-1007-ORG-PUR #106 1 W-1007-BLU-RED #107 2 W-1007-BLU-GRN #108 3 W-1007-BLU-BRN #109 4 03-06-1042	1 22W-1007-WHT #353 2 22W-1007-RED #354 3 22W-1007-GRN #355 4 22W-1007-BLU #356 03-06-2042	+ 12V_F7 R SPOILER / TAIL / UNDER DASH - R G SPOILER / TAIL / UNDER DASH - G B SPOILER / TAIL / UNDER DASH - B

8	9	10	11	12	13	14

SHEET 5: VAULT

С

811-00347-01

011-00340-01		1	1	— 22W-1007-BLK-BLU #001
	- 22W-1007-YEL-BRN #092	2	2	— 22W-1007-YEL-BRN #002
	22W-1007-BLK, #103,#093	3	3	22W-1007-BLK #003
	22W-1007-PUR-WHT #094	4	4	-22W-1007-PUR-WHT #004
	22W-1007-RED-PNK #095	5	5	
	22W-1007-RED-PUR #096	6	6	
	22W-1007-RED #097	7	7	22W-1007-RED #008
FROM: SHEET 4, SECTION G18	22W-1007-ORG-BRN #098	8	8	-22W-1007-ORG-BRN, #016,#009-
	22W-1007-GRY-PUR #099	9	9	-22W-1007-GRY-PUR #010
	22W-1007-GRY-PNK #100	10	10	-22W-1007-GRY-PNK #011
		11	11	18W-1007-GRN #013
	22W-1007-GRY-ORG #102	12	12	-22W-1007-GRY-ORG #014
	22W-1007-BLK #103	13	13	22W-1007-BLK, #015,#012
•	22W-1007-GRN-BLU #104	14	14	22W-1007-GRN-BLU #019
	22W-1007-GRN-BLK #105	15	15	
		16	16	
	39-01-21	61	39	-01-2160

7	8	9	10	11	12	13	14	15	16	17	18	19	20
1	8	9	10	11	12	13	14	15	16	1/	18	19	
							F	Coir BRAIDED CABLE ROM: SHEET 6, SECTION H9	n door vault/cashless door scre	ew Casi —16W-1007-GRN #417 ——	hless door door stud (if prese	nt)	c
V E3	JIN 17 P1-UCL:2 IE-TKT NOTCH / P1-UCL:6 IE-TKT RUN / P1-UCL:8 -1094				(if co	n door present) Coin door stud	01	22W-1007-ORG,-#284,#283- 22W-1007-BLK,-#280,#279-	LIGH + 12V_F3 - GND				
ORG-BRN #017	-GKT-PNN #018 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		•	22W-1007-ORG-BRN 22W-1007-GRY-PUI 22W-1007-GRY-PNH 22W-1007-GRY-PNH	N, #009,#017 1 1 2 2 3 3 3 3 4 4 4 5 5 5 5 5 6 6 6	2-32952-1 22W-1007-ORG #283 22W-1007-GRY-BLU #285 22W-1007-GRY-BLU #285	1007-GRN-YEL #287 —	22W-1007-GRY-BRN-#286 22W-1007-BLK-#282	DOIN 1 / P1-UCL:2 2-520181-2 COM 2-520181-2 3 GND	COIN 1			С
- 22W-1007	- 22W-1007 - 22W-1007 - 22W			22W-1007-BLP 18W-1007-GR	(, #012,#021 7 7 7 N #013 9 9 9 · · 03-09-1094 03-09	22W-1007-BLK #279 18W-1007-GRN-YEL #287 -2092		22W-1007-GRY-BLU-#285 2 22W-1007-BLK,-#281,#282-	NO 1 COIN 2 / P2-UCL:2 2-520181-2 2 COM 3 GND	COIN 2			E
								22W-1007-ORG-#284 22W-1007-BLK,-#280,#281	LIGH + 12V_F3 - GND				F
					8	0-00015-	01	<u> </u>		·			G
				<mark>♀</mark> —22W-1007-BLK-BL	U #001	22W-1007-BLK-BLU #268	•	22W-1007-BLK-BLU #268 22W-1007-BLK #269 22W 1007 BLB WHT #270		ET			_
	IG #014			22W-1007-YEL-BR 22W-1007-BL 22W-1007-PUR-WH 22W-1007-RED-PNI 22W-1007-RED-PNI 22W-1007-RED-PNI 22W-1007-RED-PNI	N #002 2 2 2 <, #005,#003 3 3 T #004 4 4 4 4 K #005 5 5 K #006 6 6 2 R #007 7 7 7 D #008 8 8 9 9 03-09-1094 03-09	22W-1007-BLK #274 22W-1007-BLK #269 22W-1007-PUR-WHT #270 22W-1007-BLK #272 22W-1007-ORG-GRN #271 2W-1007-ORG-RED #273 22W-1007-RED #275 -2092		22W-1007-POR-WHT #270 22W-1007-ORG-GRN #271 22W-1007-BLK #272 22W-1007-ORG-RED #273 22W-1007-BLK #274	2-520181-2 VOLUME DOWN GND VOLUME UP 2-520181-2 COIN METER				F
	22W-1007-GRY-OF 22W-1007-Bl 22W-1007-ORG-BF						TO: SHEET 6, S	●22W-1007-RED #275— SECTION H11 <	TEST BRACKET US	B			
DBV	2V F3 GND 8 GND 8 12V F3 11 12 13 113 12 13 13 13 13 13 13 13 13 13 13 13 13 13												
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										F Designed:	Date: DEI/ -	1 Maggiumawarta Bar	



Rearranged connectors Initial DESCRIPTION

			F E	Designed: JHM	Date: 2023.10.17	REV B	$\oplus \ominus$		Measurements A	re In:	ANSI D		
			D		Raw Thrills, Inc.			Fast & Furious 43" System Diagram					
			С		5441 Fargo Ave	- rawthrills	s com			-	-		
on Sheet 2	JHM	2023.11.06	в	Line .	Skokie, IL 60077 tel: 847.679.8373 USA fax: 847.679.8538		DWG						
	JHM	2023.10.17	A	The second second									
	BY	DATE	REV					SHEET			SHEETS		
16				17		18			19		20		

SHEET 6: PC + MONITORS + **AC DISTRIBUTION**

C

G



8 9	10	<u> 11 </u>	12	2	13	14		5 16		17	18	19	2	0 A
x394 1 1 18W-1015-V x395 3 3 18W-1015-V 9-09-1039 19-09-2039 1 1 18W-1015-V 9-09-1039 19-09-2039 9-09-1039 19-09-2039 9-09-100	SLK #399 HT #401 SLK #398 FROM: SI FROM: SI	HEET 5, SECTION H15		LENOVO	M70T AUDIO VIDEO (LOWER) VIDEO (UPPER) SECURITY DONGLE WEBCAM RIO2 BACK AC	1/8"_STEREO #325	5 Ground Lo 5 Mi #323 DMI #405 ISB #324 ISB #404 ISB #406	SP1 ^{ISO.} 1/8"_STEREO #322 FROM: SHEET 1, SECTION J7	P FROM: SHEET 1, S	43 43 43 43 43 43 43 43 43	" LCD MONITOR			U U E F G U U U U U U U U U U U U U U U U U U
8 9	10	11	112	2	13	14	Rearra Initia DESCRI	nged connectors on Sheet 2 1 PTION 15 16	Image: Second system F Image: Second system F <td< td=""><td>Designed: JHM V 17</td><td>Date: 2023.10.17 B ● ● 2023.10.17 B ● ● Raw Thrills, Inc. B E E 5441 Fargo Ave. rawthrills.com tel: 847.679.8373 fax: 847.679.8538 Skokie, IL 60077 rawthrills.com tel: 847.679.8538</td><td>Measuremer TTLE Fast & Furio</td><td>Its Are In: Dus 43" System D</td><td>ANSI D liagram</td></td<>	Designed: JHM V 17	Date: 2023.10.17 B ● ● 2023.10.17 B ● ● Raw Thrills, Inc. B E E 5441 Fargo Ave. rawthrills.com tel: 847.679.8373 fax: 847.679.8538 Skokie, IL 60077 rawthrills.com tel: 847.679.8538	Measuremer TTLE Fast & Furio	Its Are In: Dus 43" System D	ANSI D liagram

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